

Andrew Copeland Insurance Consultants Limited

Insurance Product Information Document

Company: Axis Managing Agency Limited / Andrew Copeland Insurance Consultants Limited

Product: Home Insurance

This insurance is underwritten by AXIS Managing Agency Limited, registered in England and Wales, authorised by the Prudential Regulation Authority and authorised and registered by the Financial Conduct Authority (FRN 754962). Andrew Copeland Insurance Consultants is registered in the UK and authorised and regulated by the Financial Conduct Authority. FCA registration number 1325898.

This document is a summary of insurance cover and restrictions found in the policy. It is not personalised to your individual selections and does not provide a complete representation of all the provisions of your policy. Please refer to your policy documentation, including the Schedule, for full details of your cover and the terms and conditions.

What is this type of insurance?

This is a multi-section household insurance policy to cover loss or damage to the private residence and/or contents caused by events such as fire, explosion, storm, flood, escape of water, theft, malicious damage, subsidence and liability. Cover will only be provided for the sections you select.



What is insured?

Unless otherwise stated in your policy schedule, the following is insured –

Buildings (if selected)

- ✓ Loss or damage to the structure of your home (including garages and outbuildings)
- ✓ Cost of alternative accommodation or loss of rent up to 20% of the buildings sum insured
- ✓ Your legal liability as the owner of the private residence for injury to others or damage to their property up to £2,000,000
- ✓ If you sell the private residence, from the date you exchange contracts, we will give the buyer the benefit of cover under this section, until the sale is completed, as long as this is within the period of insurance
- ✓ Loss of metered water up to £1,000 caused by an insured event
- ✓ Tracing and accessing leaks up to £5,000
- ✓ Accidental damage to underground cables, pipes and tanks serving the home for which you are legally responsible
- ✓ Accidental breakage of fixed glass, sanitary fittings, ceramic glass in built-in cooker hobs and solar panels fixed on the buildings

Contents (if selected)

- ✓ Loss of or damage to your contents in the home
- ✓ Money in the home up to £500
- ✓ Stamp, coin, medals and other collections up to £5,000
- ✓ Guests clothing and personal belongings up to £1,000
- ✓ Business equipment belonging to you up to £5,000
- ✓ Replacement locks and keys if your keys are lost or stolen up to £500
- ✓ Personal liability and liability as occupier of your home up to £2,000,000
- ✓ Contents belonging to a member of your family at college or university up to £3,000
- ✓ Pedal cycles up to £1,000 within the home
- ✓ Your legal liability to pay compensation for accidental bodily injury to a domestic employee under a contract of service at the home up to £5,000,000



What is not insured?

- ✗ The excess (the amount you have to pay towards a claim) which is shown in your policy
- ✗ Storm or flood damage or damage caused by falling trees, branches, telegraph poles or lamp posts to fences and gates or to property left in the open
- ✗ Loss or damage caused by wear and tear or anything that happens gradually
- ✗ Electrical and mechanical breakdown
- ✗ Theft or attempted theft caused by you, your guests or tenants
- ✗ Escape of water or oil, theft, attempted theft, malicious damage and accidental breakage, if the home is unfurnished or has been left without occupants for more than 30 days in a row
- ✗ The cost of maintaining the buildings
- ✗ The cost of replacing undamaged of unbroken items or parts of items forming part of a pair, set, suite or collection of the same type, colour or design if the damage happens to one particular area or to a specific part and replacements cannot be matched
- ✗ Liability arising from any profession, trade or business
- ✗ Any amount over £3,000 if jewellery is stolen from an unattended hotel or motel room
- ✗ Any amount over £1,000 for theft from an unattended motor vehicle.
- ✗ Damage to pitch fibre pipes due to pressure from weight of soil or delamination



Are there any restrictions on cover?

- ! Endorsements shown in your policy schedule may exclude or limit cover
- ! Jewellery, watches, furs, articles made of gold, silver and other precious metals, gemstones, photographic equipment, pictures and other works of art, guns - limited to 30% of the contents sum insured and £3,000 any one item
- ! Endorsements shown in your policy schedule may exclude or limit cover
- ! Contents left in the open limited to £1,000
- ! Theft or attempted theft from garages and outbuildings limited to £5,000



Optional cover extension

(where the cover is stated in the schedule and additional premium paid)

- ✓ Personal Items (such as jewellery, watches and pedal cycles) can be included for accidental loss, damage or theft anywhere in the world
- ✓ Contents accidental damage



Where am I covered?

- ✓ Cover is provided for the home at the risk address shown in the schedule, including outbuildings and garages and its boundaries
- ✓ If you have taken out optional cover for Personal Items they are covered anywhere in the world



What are my obligations?

- At the beginning of the period of insurance or when making changes to your policy, you must give complete and accurate answers to any questions you are asked relating to the insurance
- You must tell us as soon as possible of any changes in the information you have provided to us which happens before or during the period of insurance
- You must tell us as soon as possible if:
 - you change your postal address;
 - you change how the home is used or take in lodgers, tenants or paying guests;
 - you plan to leave the home unfurnished or unoccupied for more than 30 days in a row;
 - you are convicted or have a prosecution pending for any offence (other than motoring);
 - the home is not in good condition or repair
 - you plan to start any building works
- You must comply with any additional terms and conditions agreed and shown in your policy schedule
- You must ensure that all sums insured are adequate. If the cost of repairs or replacement articles is more than the sum insured at the time of loss or damage, you will have to pay a share of the claim
- You must tell us about any claim or event that might give rise to a claim as soon as you become aware of it

Failure to meet your obligations could result in a claim being rejected, a reduction in the amount we pay or the cancellation of your policy



When and how do I pay?

Your broker will advise you of the full details of when and the options by which you can pay



When does the cover start and end?

Your policy is for one year and will start and end on the dates specified as the Period of Insurance in your policy schedule, unless it is cancelled by you or by us before it ends



How do I cancel the contract?

You can cancel your policy by contacting Andrew Copeland Insurance consultants within 14 days of it starting or (if later) within 14 days of you receiving your policy documentation. You will receive a full refund of premium providing you have not made a claim. You are also able to cancel your policy at any time after the initial 14 day period and we will refund your premium less a charge for the time you were covered and a cancellation fee of £20 providing you have not made a claim.